



EFFAT

Hotels, restaurants and catering – the sector without frontiers

Every year, the hospitality sector trains hundreds of thousands of young people for skilled jobs in the hotel, restaurant and catering industry.

Many skilled workers travel abroad to take advantage of the opportunities offered by this international industry - to get to know other countries, learn new skills and improve their career prospects.

They know the advantages of working abroad, but are they aware of the pitfalls? Do they know what to do if

■ they are unable to get answers to their questions on employment and social rights?

■ employers do not comply with collective agreements or legal regulations?

■ they are not paid?

■ they have a dispute with their employer?

Because of the international nature of this sector, an international response is needed from the trade unions, and here it is!

The trade union response: protection for employees' rights across Europe

For our members, union membership means enjoying the benefits of trade union support everywhere in Europe!

This is because we are a member of EFFAT, the European Federation of Trade Unions in the Food, Agriculture and Tourism Sectors.

EFFAT member organisations in the Hotel, Restaurant and Catering sector

AUSTRIA

HGPD
T: 0043 1 53 444
hgpd@hgpd.oegb.or.at
www.oegb.or.at

GPA
T : 0043 1 313 93
gpa@gpa.at
www.gpa.at

BELGIUM
CCAS-CSC
T: 0032 2 500 28 11
ccvd-ccas@acv-csc.be
www.acv-csc.be

CAHS-FGTB
T: 0032 2 512 97 00
horval@horval.be
www.horval.be

BOSNIA-HERZEGOVINA
PPDIVUT
T: 0038 7 33 440 034
ppdivut@bih.net.ba
www.ppdivot.org

CROATIA
SSUTH
T: 00385 1 46 55 620
ssuth@ssuth.hr
www.ssuth.hr

CYPRUS
OEXEV-SEK
T: 00357 22 849 849
sek@sek.org.cy
www.sek.org.cy

CZECH REPUBLIC
COSPHCR
T: 0042 0224 46 25 46
phcr@cmkos.cz
www.phcr.cz

DENMARK
RBF
T: 0045 72 24 72 24
faglig@rbf.dk
www.rbf.dk

FINLAND
PAM
T: 00358 20 774 002
pam@pam.fi
www.pam.fi

FRANCE
FdS-CFDT
T: 0033 1 48 10 65 90
services@cfdt.fr
www.cfdt-services.fr

CFTC-HCRBC
T: 0033 1 44 85 37 86
cftc.snhr@wanadoo.fr

FGTA
T: 0033 1 40 52 85 10
fgtafo@fgta-fo.org
www.fgtafo.fr

CGT-Services
T: 0033 1 48 18 83 11
fd.commerce.services@cgt.fr
www.cgt.fr

GERMANY
NGG
T: 0049 40 380 130
hauptverwaltung@ngg.net
www.ngg.net

GREECE
POEYTE
T: 0030 210 363 77 67
poeeyte@otenet.gr

HUNGARY
VISZ
T: 0036 1 311 94 36
visz@matavnet.hu

IRELAND
SIPTU
T: 00353 1 874 97 31
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www.siptu.ie

ITALY
FILCAMS-CGIL
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www.filcams.cgil.it

FISASCAT-CISL
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UILTUCS-UIL
T: 0039 06 84 24 22 76
uilitucs@tin.it
www.uilitucs.it

LETTONIA
LAKRS
T : 0037170 35 940
lakrs@riga.mail.telia.com
www.lakrs.lv

LUXEMBURG
LCGB
T: 00352 499 42 41
lcgb@lcgb.lu
www.lcgb.lu

O.G.B.-L
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MALTA
GWU
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info@gwu.org.mt
www.gwu.org.mt

NETHERLANDS
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info@horecabond.fnv.nl
www.horecabond.fnv.nl

CNV Bedrijvenbond
T:0031 30 634 83 48
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www.cnv.net

NORWAY
HRAF
T: 0047 23 06 21 00
hraf@hraf.no
www.hraf.no

POLAND
NSZZ Solidarnosc
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spspoz@poczta.onet.pl
www.solidarnosc.org.pl

PORTUGAL
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T: 00351 21 781 60 50
geral@mail.sitese.pt
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ROMANIA
HORIA
T: 00 401 315 90 80
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SLOVAK REPUBLIC
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T: 00421 2 502 40 351
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SLOVENIA
SGITS
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karmen.leban@sindikar-git.si
www.sindikar-git.si

SPAIN
FECHTJ-UGT
T: 00 34 915 897 309
csecretaria@fechtj.ugt.org
www.chjugt.com

FECHOHT-CCOO
T: 00 34 91 540 92 21
fechoht@fechoht.ccoo.es
www.fechoht.ccoo.es

SWEDEN
HRF
T: 0046 77 157 58 59
info@hrf.net
www.hrf.net

HTF
T: 0046 8 737 80 00
htf@htf.se
www.htf.se

SKF
T : 00 46 8 728 28 00
kommunal.forbundet@kommunal.se
www.kommunal.se

SWITZERLAND
Hotel & Gastro Union
T: 0041 41 41 822 22
info@hotelgastrounion.ch
www.gastroline.ch

UNIA
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info@unia.ch
www.unia.ch

TURKEY
OLEYIS
T : 00 90 312 231 17 45
bilgi@oleyis.org.tr
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UNITED KINGDOM
GMB
T: 0044 20 8947 3131
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www.gmb.org.uk

T&G
T: 0044 20 7611 2500
tgwu@tgwu.org.uk
www.tgwu.org.uk

INTERNATIONAL
EFFAT
T: 0032 2 218 77 30
effat@effat.org
www.effat.org

IUF
T: 0041 22 793 22 33
iuf@iuf.org
www.iuf.org

Professionals helping professionals

EFFAT member organisations in the hospitality sector offer the following services:

- information on collective agreements, laws, workers' rights, etc.
 - trade union advice on issues related to collective agreements, labour law and other areas
 - representation in the courts of the country in which you are working in matters related to collective agreements, social and employment rights
- All you need to do is provide
- written confirmation of membership in your national trade union
 - proof of regular payment of membership contributions in your home country

Your union will not leave you out in the cold when you are working abroad. We offer you protection for your rights throughout Europe. And, of course, these services are free of charge to union members.

Exclusively for you!

Want to be able to work anywhere in Europe and enjoy protection without frontiers?

No problem if you are a member of your national trade union or of an EFFAT trade union in the country where you are working.

Europe is uniting – and you are part of it!

CSC FOOD AND SERVICES

AALST	053/73.45.37-38-39
ANTWERPEN	03/222.70.71
BRUGGE	050/44.41.59+61+68
BRUSSEL	02/508.87.40-41-42-43-44-45-46-47
CHARLEROI	071/23.09.20+28
DENDERMONDE	052/25.95.76
GENT	09/265.43.40-41-42-43+49
HASSELT	011/29.09.52-53-54-55+74+75
IEPER	057/22.86.36-37
KORTRIJK	056/23.55.55-56-57
LEUVEN	016/21.94.60-61-62
LIÈGE	04/344.84.25+27+54+93
LUXEMBOURG	063/24.20.46
MECHELEN	015/28.85.85-86-87-88
MONS	065/37.25.88-89
NAMUR	081/25.40.22-23
NIVELLES	067/88.46.19+21
OOSTENDE	059/55.25.55-56-57
ROESELARE	051/26.55.20-21-22
SINT-NIKLAAS	03/760.13.36-37
TOURNAI	069/88.07.58-59
TURNHOUT	014/40.32.40-41-42-43-44
VERVIERS	087/30.52.46.47
NATIONAAL SECRETARIAAT - BRUSSEL/BRUXELLES	02/500.28.11



**Legal protection
across Europe
for trade union
members in
the hotel,
restaurant and
catering sector**



**EUROPEAN FEDERATION
OF TRADE UNIONS
IN THE FOOD,
AGRICULTURE AND
TOURISM SECTORS
AND ALLIED BRANCHES**

